

Shane Radam

Full Stack Web Developer | IT Support

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📁 github.com/parzipal2002 🌐 shaneradam.xyz

I build modern web applications and enterprise systems while providing reliable IT infrastructure support. Passionate about creating secure, scalable, and user-friendly solutions.

EXPERIENCE

- IT Support**
Regasco · Onsite

Jan 2026 - May 2026

 - Provide technical support for hardware, software, printers, and network-related issues.
 - Maintain company computer systems and IT equipment.
 - Manage company asset inventory and documentation.
 - Develop internal software solutions to improve business operations.
 - Configure and deploy desktop computers and office equipment.
- Customer Service Representative**
Neo Global Solutions Inc. · Onsite

Aug 2021 - Jul 2022

 - Provided professional customer support through voice and non-voice channels.
 - Resolved customer concerns while maintaining excellent customer satisfaction.
 - Handled multiple customer inquiries efficiently.
 - Maintained accurate customer documentation and reports.

EDUCATION

- Bachelor of Science in Computer Science**

Aug 2020 - May 2025

Jose Rizal Memorial State University · Dapitan City, Zamboanga Del Norte

PROJECTS

- Radzume**

Next.js, TypeScript

Radzume is a fast, intuitive resume builder designed for students, fresh graduates, and professionals. Create clean, ATS-friendly resumes by simply filling in your details—no design skills required. With live preview, customizable fonts and colors, automatic saving, and one-click PDF export, Radzume makes building a professional resume simple and stress-free.

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- System Control Center**

Electron, JavaScript, HTML5, CSS3

A modern desktop application that provides an all-in-one system management dashboard for Windows. It enables users to monitor system performance, manage running processes, browse files, schedule power actions, analyze storage usage, view hardware information, inspect network activity, manage startup applications, create scheduled tasks, and access clipboard history through a clean and intuitive interface.

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- Assets Management System**

Electron, Node.js, Express.js, SQLite

A desktop-based enterprise asset management system developed using Electron.js and Node.js. The application manages company assets, employee assignments, inventory records, asset tracking, maintenance history, and generates Excel reports for auditing and record keeping.

SKILLS

Programming · Database Management · Troubleshooting · Networking · CCTV Installation · Visual Graphic Design · Microsoft Office · Desktop Application Development

CERTIFICATIONS

Visual Graphic Design NC III · TESDA	2026-07
Web Development · DICT	2024-12
Data Privacy · DICT	2024-12

REFERENCES

Khaem Saranillo Sales Agent · Skyro Finance 0905 679 5402	Eduard Jeptah Vidad Data Entry · Biomedika Pharmacy 0938 665 0933
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